

Opening doors to end homelessness.

WelcomeHomeBillings.org

Emergency Resource Map

Homeless resources in the downtown Billings area.

This map was developed by the Mayor's Committee on Homelessness, which through community collaboration, is committed to developing innovative ways to impact and eventually end homelessness in Billings.

FACILITATED BY COMMUNITY DEVELOPMENT DIVISION CITY OF BILLINGS.
4TH EDITION - 2015



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WelcomeHomeBillings.org

is a new community gateway providing information and resources about homelessness and related issues in the Billings, Montana area.

WelcomeHomeBillings.org is the official website of the Billings Community's Ten Year Plan to End Homelessness, where visitors can learn more about the issue of homelessness, access community resources, and find out about ways to get involved.

1 Montana Rescue Mission - Men's Shelter

2822 Minnesota Ave | Billings, MT 59101
406. 259. 6079 | 

Hours: 24 hours a day, seven days a week

Shelter: Open to men 24 hours a day, seven days a week.
NOTE: Individuals who are intoxicated or under the influence of drugs are NOT permitted to stay at the overnight shelter.

Food: Lunch - Monday - Saturday, 12:00pm - 1:00pm,
Sunday, 1:00pm - 2:00pm
Dinner - Seven days a week, 5:00pm - 6:00pm
Breakfast - Served only to those individuals who stay at the overnight shelter.

Bathroom: Available during meal service.

Showers: Monday - Friday, 9:00am - 11:00pm

2 Montana Rescue Mission - Women and Children's Shelter

2520 North First Ave | Billings, MT 59101
406. 259. 3105 | 


Hours: 7:00am - 9:00pm, seven days a week

Shelter: Open to women and children only.

Food: Served to shelter guests only.

Showers: Monday - Friday, 9:00am - 11:00pm

3 Community Crisis Center

704 North 30th St | Billings, MT 59101
406. 259. 8800 | 

Hours: 24 hours a day, seven days a week

Healthcare: Emergency resources to individuals who are in crisis, experiencing mental health problems, or chemically dependent. Services offered include licensed addiction counseling, case management, psychosocial evaluations, basic nursing evaluations, and referrals to other community resources.

4 Family Service, Inc.

1824 1st Avenue North | Billings, MT 59101
406. 259. 2269 | 

Hours: Monday, Tuesday, Thursday & Friday, 8:00am - 5:00pm
Wednesday, 10:00am - 5:00pm

Food: Emergency food boxes and sack lunches available during office hours.

Clothing: Clothing available for purchase, 25¢ per item. Free hygiene kits available upon request.

5 The HUB

515 North 27th St | Billings, MT 59101
406. 248. 4803 | 

Hours: Monday - Friday, 9:00am - 5:00pm

Drop-In Center: Open Monday - Friday, 9:00am - 5:00pm. Hygiene products are available along with hats, gloves, and blankets in the winter.

Food: Lunch - Monday - Friday, 12:00pm - 1:00pm
Note: Throughout the day, coffee and snacks can be purchased for a small fee.

Bathroom: Available during hours of operation.

Laundry: Available during hours of operation by appointment.

6 St. Vincent de Paul

2610 Montana Ave | Billings, MT 59101
406. 252. 1855 | 

Hours: Monday - Friday, 8:30am - 4:00pm
Closed noon - 1:00pm everyday for lunch

Food: Breakfast - Weekdays, 8:30am - 12:00pm
Lunch - Weekdays 1:00pm - 4:00pm

Bathroom: Available during hours of operation.

Laundry: Available by appointment Monday - Friday, at either 9:00am or 1:00pm.

7 Harvest Church Community Center

2812 Minnesota Ave | Billings, MT 59101
406. 259. 5648 |

Hours: Sunday, 1:00pm - 3:00pm,
Wednesday & Friday, 6:00pm - 8:00pm

Community Center that offers a cup of coffee and an inviting environment.

8 The Salvation Army

2100 6th Ave North | Billings, MT 59101
406. 245. 4659 | 

Food: Dinner - Monday - Saturday, 5:00pm - 6:30pm
Stops are about every 10 minutes. Times vary depending on how many people show up at each stop. Show up early.

ROUTE 1

- 615 South 31st St
- 804 South 31st St
- Corner of 32nd & 9th Ave
- 302 Jackson St Trailer Park
- 302 Monroe St
- 351 Jefferson St
- 37 Washington St Trailer CT

• Frasier Tower
715 South 28th

• Koinonia Laundromat
302 South 29th St & 3rd Ave

• 21 South 26th St
(yellow apartment / brown trim)

The Salvation Army also helps with shelter, transportation, hygiene and spiritual support.

Social Service Hours: Monday, Tuesday, Thursday, & Friday, 9:00am - 11:30am & 1:00pm - 3:30pm
Closed Wednesdays

ROUTE 2

• Community Crisis Center
704 North 30th St

• Rainbow Motel
421 St Johns Ave (parking lot)

• Pek Trailer Park
5112 Laurel Rd (center of each)

• Southgate Trailer Park
737 South Billings Blvd

• Bourbon St Motel (Vegas)
3314 1st Ave North

• Lazy KT Motel
1403 1st Ave North

9 RiverStone Health Care for the Homeless

123 South 27th St | Billings, MT 59101
406. 247. 3350 | 

Healthcare: Free routine preventative healthcare, immunizations, acute and chronic illnesses care, mental healthcare and therapy, chemical dependency assessments, counseling, emergency dental care, and financial assistance for prescriptions.

No appointment necessary, simply walk-in to one of the following locations:

- RiverStone Health Clinic
Monday - Thursday, 8:00am - 7:00pm
Friday, 8:00am - 5:00pm
- Montana Rescue Mission Men's Shelter
Monday & Wednesday, 7:00am - 10:00am
Friday, 7:00am - 11:00am
- St. Vincent de Paul
Tuesday, 1:00pm - 4:30pm
Thursday, 8:00am - 12:00pm
- The HUB
Wednesday, 1:00pm - 4:00pm


RiverStone Health WIC

123 South 27th St | Billings, MT 59101
406. 247. 3370 | 

Hours: Monday, Tuesday, Thursday, & Friday, 8:00am - 5:00pm
Wednesday, 9:00am - 6:00pm

Special Supplemental Nutrition Program for Women, Infants, and Children - Eligible families receive food benefits and resources.

10 Tumbleweed

505 North 24th St | Billings, MT 59101
24 Hour Hotline | 1. 888. 816. 4702
406. 259. 2558 | 

Hours: Monday - Friday, 8:00am - 5:00pm

Youth services free of charge, including emergency shelter, food, bathrooms, showers, laundry facilities, crisis prevention, family counseling, adolescent support groups, advocacy, parenting courses, life skills classes, and referrals to other community services.

Drop-In Center: Open to runaway, homeless, and otherwise at-risk youth (ages 14-21); Wednesday & Thursday, 1:00pm - 7:00pm & Saturday, 11:00am - 3:00pm


11 Yellowstone County Self-Help Law Center

3021 3rd Ave North | Billings, MT 59101
Use the N 31st St Entrance
406. 869. 3532 | 

Hours: Monday, 8:30am - 3:30pm
Tuesday, Wednesday & Thursday, 8:30am - 4:00pm
Friday, By Appointment Only
Closed noon - 1:00pm everyday

Helps people with civil (non-criminal) legal problems. While the Self-Help Law Center cannot give legal advice or represent people in court, it can provide information regarding legal rights and direct people to resources that will assist in resolving legal problems.

12 Montana Legal Services Association

207 North Broadway, Suite 430 | Billings, MT 59101
HelpLine | 1. 800. 666. 6899
406. 248. 7113 | 

Hours: Monday - Thursday, 9:00am - 4:00pm
Closed noon - 1:00pm everyday for lunch

Provides legal information, advice, and other legal services free of charge. *You can call their HelpLine for more information and to apply for services Monday - Friday, 7:30am - 6:00pm.* Information and applications available at www.mtlsa.org.

13 HRDC

7 North 31st St | Billings, MT 59102
406. 247. 4732

Hours: Monday - Friday, 8:00am - 5:00pm

Programs and supportive services in housing, energy assistance, emergency services, child care, employment and job development, education, veterans services, transportation assistance, and money management.

14 The Housing Authority of Billings

2415 1st Ave North | Billings, MT 59101
406. 245. 6391

Hours: Monday - Friday, 8:00am - 5:00pm

Assisted and affordable housing options to those that qualify. Appointments necessary.

15 U.S. Social Security Administration

2900 4th Ave North, Room 100 | Billings, MT 59101
886. 895. 1795

Hours: Monday, Tuesday, Thursday & Friday 9:00am - 4:00pm
Wednesday, 9:00am - 12:00pm

Assists individuals with retirement, disability, Medicare and supplemental security income benefits. Appointments are strongly encouraged.

16 Office of Public Assistance

111 North 31st St | Billings, MT 59101
406. 237. 0520

Hours: Monday - Friday, 7:00am - 5:00pm

Applications for the Supplemental Nutrition Assistance Program (SNAP), Medicaid, and (TANF) Temporary Assistance to Needy Families.

17 Billings Public Library

510 North Broadway | Billings, MT 59101
406. 657. 8258

Hours: Monday - Thursday, 10:00am - 9:00pm,
Friday, 10:00am - 6:00pm, Saturday, 10:00am - 5:00pm,
Sunday, 1:00pm - 5:00pm*
*Closed Sundays from Memorial Day to Labor Day.

The public library where all are welcome. Public computers are available however a library card is required to use the computers.

18 Billings Food Bank

2112 4th Ave North | Billings, MT 59101
406. 259. 2856 | 

Hours: Monday - Friday, 8:00am - 5:00pm

Food Distribution: Monday - Friday, 10:00am - 3:00pm
Senior Nutrition Program: Monday - Friday, 10:00am - 4:00pm

Provides food boxes during food distribution hours. Deliver senior boxes to various locations in Billings and surrounding areas.